р.

| Program | | 12:40 - 14:00 | Poster Presentations – Lunch Break Product placement in european movies: can a production tool |
|---------------|---|---------------|--|
| 08:30 - 08:45 | Welcome | | affect the storyline? - Gloria Dagnino |
| 08:45 – 09:00 | <i>The Cumulative Dissertation: Latest News, Tips and Tricks</i> - Prof. Michael Gibbert, Ph.D. | | eLearning Courses on Travel Destinations: perceptions of African Travel agents - Nadzeya Kalbaska |
| 09:00 – 09:20 | Session 1 – Oral Presentations - Chair: Anne-Linda Camerini Social Support in patient empowerment and health literacy: an Internet-based interactive health communication tool for | | Analyzing investor-specific sustainability reporting: Social and environmental risk communication - Irina Lock |
| | chronic patients - Zlatina Kostova | | Bounded rationality in medical choices: heuristics, trust, and risk perception - Silvia Riva |
| 09:20 – 09:40 | Translation and Cross-Cultural Adaptation of the German, French and Italian Version of the S-TOFHLA: Conceptual and Methodological Considerations - Sarah Mantwill | | Reflective Function and State of Mind of Attachment dur- ing pregnancy: preliminary data from a longitudinal study - Stefania Borgi, Maria Zaccagnino, Silvia Vianzone and Martina |
| 09:40 - 10:00 | Custom Search: Between Bad Literacy and Guided Navigation - Ahmed Allam | | Cussino |
| 10:00 - 10:20 | <i>Expanding health literacy measures for judgment skills</i> - Arthur Dubowicz | | Open Interaction system: An approach based on Web Service, Semantic Web, Agent technology with an application to Electronic-marketplace - Daniel Okouya |
| 10:20 - 10:40 | Tobacco prevention and family communication in adolescents: tobacco use behaviors in the Ticino middle schools - Francesca Scalici | 14:00 - 14:20 | Session 3 – Oral Presentations - Chair: Isabella Rega, Ph.D. The Technological Imperative in Education: an Ethnography in Burundi - Paolo Brunello |
| 10:40 - 11:00 | Coffee Break | 14:20 – 14:40 | Explaining participation in a hybrid wireless community - Anna |
| 11:00 – 11:20 | Session 2 – Oral Presentations - Chair: Alessandra Zamparini Consumer engagement in social media - Ana Javornik | | Picco-Schwendener |
| 11:20 – 11:40 | The impact of relationship orientation in social media on busi- ness performance - Morana Fuduric | 14:40 - 15:00 | <i>What's in a Travel Review Title</i> ? - Silvia De Ascaniis and Ulrike Gretzel |
| 11:40 – 12:00 | Internal validity in case study research - Lakshmi B.Nair | 15:00 - 15:20 | Coffee Break |
| 12:00 - 12:20 | An Investigation on the Socio-Cognitive Underpinnings of Reputation Robustness: The Effects of Familiarity and Ambivalence - Simone Mariconda | 15:20 – 15:30 | Address Prof. Lorenzo Cantoni, Ph.D., Dean of the Faculty of Communication Sciences, USI |
| 12:20 - 12:40 | The intertwining of activities in collaborative working environ- ments: a situated study on a research team - Viviana Meschitti | 15:30 – 16:15 | Invited Speaker The Language of Banking: Theorizing Narrative for Interpretive Research - Anna Linda Musacchio Adorisio, Ph.D. |